



Richland Newhope Progress Report for 2017

Draft of the Executive Summary

Progress made on the 2017 Objectives is described in more detail in the Richland Newhope Progress Report for 2017, available by clicking [here](#).

✚ 2016 – 2018 Long Term Goals

» 2017 Areas of Concentration

✚ 2016-2018 Goal # 1 – Continuously improve Person Centered Excellence throughout the agency and with its partners.

- » Six specific objectives identified under Goal # 1 were substantially achieved. These objectives addressed supporting self-advocates, individuals' community participation, assessing service delivery, educating stakeholders about Person Centered Excellence, integrated employment and day services outcomes, and expanding one-page profiles.

✚ 2016-2018 Goal # 2 – Capitalize on the unique abilities of the Richland County Board of Developmental Disabilities (RCBDD) to incorporate best practices.

- » Five specific objectives identified under Goal # 2 were substantially achieved, two were partially achieved, and one was postponed. These objectives addressed preschool education in public schools for special needs students, supporting daycares, addressing respite needs, developing a best practices model for Service & Support Administration, offering training to private providers, launching an autism resources website, improve computer network security, quality standards in group homes, and collaborate with partners for children with autism.

✚ 2016-2018 Goal # 3 – Recruit, develop, and support and monitor providers of community-integrated services to adults to ensure high quality providers are available to meet individual needs

- » Two specific objectives identified under Goal # 3 were substantially achieved and one was partially achieved. These objectives addressed provider recruitment, supporting provider quality through website resources, and helping private providers develop their own best practices model.

✚ 2016-2018 Goal # 4 – Increase individual success in community employment and community integration.

- » Three specific objectives identified under Goal # 4 were substantially achieved. These objectives addressed employment paths for transitioning youth, leveraging the Employment Navigation function, and meeting the contract outcomes established by Opportunities for Ohioans with Disabilities.

✚ 2016-2018 Goal # 5 – Continuously improve operations to support long term sustainability.

- » Ten specific objectives identified under Goal # 5 were substantially achieved and one was

postponed. These objectives addressed stakeholder communication, updated promotional materials, levy research, creating a speakers bureau, applied technology, financial sustainability, waiting list reduction through waiver program expansion, workforce effectiveness, eliminating childcare services, and successful accreditation.

 **2016-2018 Goal # 6 – Staff actively engages in and supports the mission and goals.**

- » Two specific objectives identified under Goal # 6 were substantially achieved and one was only partially achieved. These objectives addressed engaging staff as agency spokespersons, aligning competitive hiring processes, and attempting to improve staff retention.